

Town of Canandaigua

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Canandaigua, NY 14424
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Established 1789

March 24, 2020

Unusual times; however, the Town of Canandaigua continues to be ready to serve

A few weeks ago I could not have imagined how much all of our lives would change in such a short time period. Rather than making my normal rounds around the Town Hall each morning, I now check in with our employees in a group morning text message, followed by an updated to the Town Board by text message. While our communication might have shifted very quickly from in person to remote, I can assure you that the staff of the Town of Canandaigua continues to be willing, ready, and very capable of serving you.

At this time the Town Hall and our Highway Facilities are closed with the majority of our staff working from home in an effort to 'social distance' and keep from spreading or contracting the COVID-19 virus. Our staff is working from home through remote means and is mostly available by email. Some staff members have taken on slightly different roles, for instance providing an increased focus on communicating with you the residents of the Town of Canandaigua.

All of our normal functions are still available to you remotely: building permit applications, assessment questions, parks or reservation questions, or any finance related questions are all processable through our website and by email to our staff. The staff of the Town of Canandaigua are some of the most hard working, dedicated members of local government that are very much looking forward to things getting back to normal; however, in the mean time they are stepping up and working long hours from home to help our normal operations run as smoothly as possible.

While some normal operations have had to transition slightly due to the situation, we continue to operate the transfer station during our normal hours. More information on that is available later in this update.

Our parks are open; however, our playgrounds and basketball courts are closed at this time due to the need to social distance. Please feel free to enjoy our parks and our trails and enjoy some fresh air with your immediate family.

We will be holding meetings remotely for the foreseeable future, please check back on our website for updates on remote meeting participation. Go to www.townofcanandaigua.org for more information.

Rest assured, your Elected and Appointed Officials are communicating daily through this emergency situation to manage the operations of the Town to continue to provide the most cost effective efficient operation as possible. The Canandaigua community is strong and resilient, and we will come through this together and strong with a renewed appreciation for our most important resource of the many we enjoy, the people of our community.

As always, if I can be of any assistance please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Finch", enclosed within a dashed rectangular border.

Doug Finch, Town Manager