

Town of Canandaigua

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Established 1789

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Hello to our Town of Canandaigua Community. I hope this letter finds you all well. I wanted to take this opportunity to check in on you and to let you know that you are not alone and we are all in this together. We are here for you and will continue to make sure the Town continues to operate at the excellent level you have all come to expect. As the events of these last few weeks have unfolded, everyone in the Town of Canandaigua has stepped up to make it possible to continue business and yet comply with the State and Federal requirements and recommendations. I want to thank each and every one of the employees, committee members, board members and staff for giving so much of yourselves to make this happen. You, the residents of this town, should be so very proud of the work being done to continue life as seamlessly as possible in this time of great uncertainty.

These past two weeks or so have been a whirlwind for me personally as your Town Supervisor and as a member of the Ontario County Board of Supervisors. School closings, business closings, social distancing and the constant media deluge we are being bombarded with that take a toll on us all both physically and mentally. I hope you take time for yourselves to take care of your mind, body and soul. We will get through this....together...stronger and more resilient. Our younger generation will tell their grandchildren of the sacrifices that were made and the humanity that rose above it all to come out the other side with a greater appreciation for and dedication to our fellow humans. I am humbled by it all.

So I will take this opportunity to let you know of some of the tremendous resources available to you here in our community. I hope this information will be of some assistance to you. Please feel free to keep us informed and share your sources of knowledge, hope and inspiration whether it is stories of resilience, random acts of kindness or people and organizations that are willing to help.

Here is what I can share:

For up to date information from the CDC you can go here:

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html> For information from New York State click here: <https://coronavirus.health.ny.gov/home> For information from Ontario County please go to their website: <https://www.co.ontario.ny.us/101/Public-Health> or their Facebook page at <https://www.facebook.com/OCPHealth/> They held a Facebook live meeting today as I am writing this and provided some very helpful and up to date information with the ability for views to post questions. You can also email them at covid19@co.ontario.ny.us to ask them any questions you may have.

If you are in need of other resources (food, housing, mental health, substance abuse, utilities, finances, household items, legal, employment & education, help finding a doctor, family needs, military, disaster or volunteer opportunities). Click here: <https://211lifeline.org/> to learn more or simply dial 2-1-1. If you or a loved one need a mental health break or information about mental health services you can contact Ontario County Department of Mental Health at 585-396-4363 and there is more information available here: <https://www.co.ontario.ny.us/99/Mental-Health> As you try to navigate your way through shopping challenges please consider the delivery options and curbside pickup offered by many of our supermarkets and restaurants. Finger Lakes Visitors Connection has a link to many of the restaurants offering take-out, delivery or curb-side pick up which can be found here: <https://www.visitfingerlakes.com/> Some of our local stores are offering special shopping times for the most vulnerable people. Please be sure to check frequently as these seem to change so rapidly. Many thanks to Adeline Rudolph for compiling this list. She reached out to me to see if she could help in any way and I asked if she would be able to get information about our local stores and she did a tremendous job! Thank you to the stores listed below for sharing your information for being such a vital part of our community. Please check directly with your stores for the most up to date information and please realize there are so many more offerings in our community. We will try to update this information and make it available in another format.

Aldi

3138 County Rd. 10, Canandaigua

No local phone available

No SENIOR/VULNERABLE HOURS at this time (I did see a post on Facebook this morning that this may have changed so please check with them)

Open 9am-7pm 7days/week

Delivery available online via Instacart

Big Lots

4406 State Routes 5&20, Canandaigua

394-7730

9:00am--10:00am, SENIOR/VULNERABLE ONLY shopping hour

10am-9pm, general public shopping hours

Curbside pickup is available for online orders at BigLots.com

Black Buggy Foods

3649 Routes 5&20, Canandaigua

905-3591

Open 9-5pm Mon - Sat, plan to have SENIOR ONLY shopping hour soon

Grocery delivery is planned to be available to local seniors within a 10 mile store radius, please CALL AHEAD

Bostrom Farms (Butcher shop)

Routes 5 & 20, Stanley

526-2035

Open 9am-5pm Tuesday-Saturday

Byrne Dairy

201 West Ave, Canandaigua

469-7147

Takeout food orders are available by phone

Company Store

4244 Route 21 South, Canandaigua

394-3043

Open 6am-9pm

Dollar General

74 West Ave., Canandaigua

412-8330

8am-9am SENIOR ONLY SHOPPING HOUR

Open 9am-8pm to General Public

Dollar Tree

Roseland Center, 3225 NY Route 364, Canandaigua

412-0008

No SENIOR HOURS at this time,

Open 9am-8pm Monday-Sunday

Seniors, call ahead if you need a curbside pickup and they may be able to help

TOPS

5150 North St., Canandaigua

394-5120

6am-7:30am Tuesday- Thursday are SENIOR ONLY SHOPPING HOURS

Delivery available online via Instacart

Wegmans

345 Eastern Blvd., Canandaigua

394-4820

Open 7am-10pm

Curbside pickup and delivery available via Instacart

Wal-Mart

4238 Recreation Dr., Canandaigua

394-5300

6am-7am Tuesdays is SENIOR ONLY SHOPPING HOUR

Open 7am-8:30pm

Order online at Walmart.com for pickup/ curbside delivery

For those of you wanting to help. There are so many ways to do so. From donations of goods to donations of your time. I reached out to some local organizations to see how we can help and this is this information I received:

From Thompson Health:

WAYS YOU CAN HELP FROM UR MEDICINE THOMPSON HEALTH:

Our community has been asking what they can do to help. We appreciate – more than you will ever know – the continued thoughts and prayers for our staff on the front lines. And now there is a way you can help.

We currently have the supplies needed, but as we continue to prepare for an anticipated surge in cases, we are taking a number of approaches to ensure we can support our staff for the longer-term as they care for our community.

We are now accepting donations of personal protective equipment (PPE) including safety goggles/glasses, N95 masks or paper masks and gowns (lab or restaurant style).

Between 7 a.m. and 5 p.m., seven days a week, please drop off these items at the hospital's loading dock (located at the end of Shining Star Drive, a private drive off West Street that brings you to the back of our hospital).

There is a bell to ring, just outside the loading dock. Unopened packages are preferred but staff will review opened items on a case-by-case basis.

Questions may be directed to stephen.harrington@thompsonhealth.org.

Thank you for your support! [#Amazingteamwork](https://twitter.com/Amazingteamwork)

I received this email from ROCHESTER REGIONAL HEALTH today after I reached out to them asking them how our community could help:

“We are grateful for the many offers of help. As you can imagine, it means the world to our health care teams to know that they have the support of our entire community.

Here's how you can help:

Donate to our COVID-19 Support Fund - one of the best and quickest ways that you can help right now is to give to RRH COVID-19 Support Fund. This virus is difficult to predict, so donations will be used to meet our most pressing needs.

Restaurant gift cards are a great idea - our hospital leadership teams can easily order meals before and after long shifts for our front line care providers to take home.

If you are interested in donating food to RRH to support our clinical teams, please email Julie.hamilton@rochesterregional.org. Please be aware we are unable to accept homemade food items.

Food must be prepared in a commercial grade kitchen and packaged in individual servings.

Send encouraging messages to our patients - we suggest using social media. You can post videos and photos with #RRHspreadjoy, and we'll share them with people who could use a smile. Or, if you'd prefer, send your messages to rrhfoundation@rochesterregional.org.

As always, we appreciate messages of support for our health care teams. You can email messages to rrhfoundation@rochesterregional.org or post them on Rochester Regional's social media channels.

Donate face masks and other medical supplies. We are accepting masks that meet FDA/CDC guidelines as well as sewn masks. We aren't particular about the color or pattern for sewn masks – we just appreciate your generosity. Additionally, we are accepting other medical supplies, like latex-free gloves and face shields.

Donation drop off locations: Starting Friday, March 27th you'll be able to drop off masks, gift cards and other supplies at three locations. Supplies will be distributed across Rochester Regional as needed to support our patients and care teams:

RRH Administrative Offices

Riedman Campus - North Entrance

100 Kings Highway South, Rochester

Mondays, Wednesdays and Fridays from 10am -2pm

Newark Wayne Community Hospital

Receiving Dock – North Side Entrance

1200 Driving Park Avenue, Newark

Monday through Friday from 9am-2pm

United Memorial Medical Center

Jerome Center Loading Dock (off Wiard Street) 16 Bank Street, Batavia

Monday through Friday from 10am-2pm

Remember, you're already helping our health care teams by staying home and by washing your hands frequently. Thank you for caring enough about your friends and neighbors to support their good health, and thank you for believing in us. You are now part of our team and together we can overcome this challenge.”

Our community has come to affirm for me what I have known for so long – we are a very special community made up of very amazing people. I wish I could thank you all personally for all you have done and will do in the coming weeks and months. I appreciate each and every one of you.

And lastly, you can rest assured that the Town of Canandaigua is here for you and continuing to carry on the business of our Town while still managing to follow all of the State and Federal guidelines and mandates. Thank you to all of our employees at the Transfer Station who continue to work and help our residents figure out our new traffic patterns and the new procedures and thank you to the Town residents for your patience and understanding as these procedures are implemented.

The operations at Town Hall are continuing thanks to the hard work and dedication of our Town Manager, Doug Finch, who has tirelessly worked to make sure the day to day operations side continues to run and to the hard work of the Town employees, board members, committee members and volunteers. My thanks to Jim Fletcher and all of his staff for their tireless work. I salute you all.

Lastly, and so importantly, I want to take this opportunity to thank our first responders, our fire fighters, police officers, Sheriff Henderson and all our Deputies, the State Police, EMTs, nurses, doctors, police officers and anyone else on their front line out there. Please remember them in your prayers.

There is so much more I want to say but have taken up too much space already. Please reach out to me at cmenikotz@townofcanandaigua.org if there is anything else you think needs to be

shared. This list of “thank yous” seems inadequate but please know I appreciate everything you are all doing.

Stay well,
Cathy